# LARGE HEALTH CARE SYSTEM LEVERAGES TFORM

*to improve data quality in their IT Ops toolset amidst rapid growth.*

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One of the largest not-for-profit healthcare systems in the United States faced the complex challenge of improving data quality across its rapidly expanding IT infrastructure. The stakes were high as the quality and accuracy of data are crucial in the healthcare sector, where services are a matter of life and death.

## CHALLENGE

Health System had multiple IT operational tools in place. Still, the data across these tools was inconsistent, and each group managing them had visibility into only their version of the truth. These inconsistencies resulted in inaccurate reporting, lost licensing counts, mismatched naming conventions for critical systems, and other operational issues.

## NEED

The Health System required a solution that could guarantee precise data accuracy, enhance visibility, optimize disaster recovery effectiveness, and cater to the needs of thousands of members seeking access to digital healthcare solutions.

## SOLUTION

TFORM exceeded expectations by ensuring accurate data, intelligent tagging, and revolutionizing operations. It optimized license renewals, resolved issues with 'missing' devices, and addressed shadow networks, enhancing security and reducing risks. TFORM's standout feature was its agentless discovery engine, serving as the backbone of the Health System's IT infrastructure. It provided a comprehensive baseline for devices and applications, enabling seamless corrections and creating a highly efficient system.

## BENEFIT

TFORM's intervention significantly improved the Healthcare Systems' day-to-day IT operations management, helping the business run more efficiently. The solution provided stakeholders access to a unified set of accurate data, improving visibility and effectiveness. This collaboration improved the Health Systems IT health, resilience, and uptime, leading to swift remediation measures reducing risk exposure.

## AT A GLANCE

### CHALLENGE
- CMDB inaccuracies
- Inconsistent asset and CI reports
- License management & compliance risks
- Incident, Change, Request management unknows

### BENEFIT
- Improved CMDB accuracy
- Reduced operational and financial risks
- Exposed thousands of missing devices and shadow networks
- Enabled optimization of license renewals and responses to audits

"Easily, the biggest benefit with TFORM is our ability to see many more unknowns.

Outside of the security, risk and compliance gains, we saw the massive opportunity to realize millions of dollars in revenue."

*Atos Client Delivery Executive*

"This effort is critical for the continuous discovery and greater understanding of the client's dynamic environment.

In addition, TFORM allows for the improvement in support processes and data management accuracy, including systems, devices and applications in the client's environment."

*Atos Client Execute Partner*